

What our participants are saying

“Mediation is the best way I know of to advocate for the needs while preserving the relationship.”

*“I really enjoyed the live demonstrations.
It all makes sense to me.”*

“I got promoted as a direct result of having mediation training.”

“I can’t say enough about my coach. She put me at ease and critiqued me in a way that made me feel competent.”

“There are so many more ways to approach conflict than I ever thought of.”

Tuition - \$495.00

Your tuition includes all course materials, snacks and lunch each day.

Class size is limited. Sign up today.

Group discounts are available. Call for a quote.
Cancellation Policy: Cancellations received 7 or more days prior to the day of training will receive a full refund. Half the fee will be refunded for cancellations received less than 7 days prior to, and up to the start of the training.

40-hour Training Schedule

Thursday, Oct. 15th (5-9 pm)

Friday & Saturday, Oct. 16th & 17th (8:30am to 4:30pm)

Thursday, Oct. 22nd (5-9 pm)

Friday & Saturday, Oct. 23rd & 24th (8:30am to 4:30pm)

Sequim Bible Church, 847 N. Sequim Ave.



Peninsula Dispute Resolution Center
PO Box 1034
Port Angeles, WA 98362
Conflict Resolution Resources for Clallam and Jefferson Counties



The PDRC is a proud
United Way Agency



Presents

40-HOUR BASIC MEDIATION & CONFLICT RESOLUTION TRAINING

**Sequim Bible Church
847 N. Sequim Ave.
October 15th - 17th
October 22nd - 24th**

Peninsula Dispute Resolution Center
www.pdrc.org
PO Box 1034, Port Angeles, WA 98362
360-452-8024 / 800-452-8024

**40-HR Mediation & Conflict Resolution Training
Registration Form**

Name _____

Phone _____

Email _____

Address, City, State, Zip _____

\$495.00 Check Enclosed Make Checks Payable to Peninsula Dispute Resolution Center

Payment plans available. Call for more information.

I am interested in additional credits for an additional fee: CLE Credits Clock Hours Other?



Peninsula
Dispute Resolution Center

40-HR. Mediation & Conflict Resolution Training

Register at www.pdrc.org or call 360-452-8024 • 800-452-8024

This training is for you if...

- You ever find yourself in the middle of a family conflict.
- Friends come to you to “fix” situations or ask advice about a problem.
- You wish you had more skills to communicate with co-workers.
- You need sharper skills to work with your clients or customers.
- You want to be more active in your community but haven’t found your niche.
- You manage others.
- You work with the public.
- You teach or train others.
- You need continuing education credits.

Training Details

The training is taught in an interactive format that includes presentations, experiential exercises, small group discussion, and demonstration of the mediation process and 12 hours of mock mediation practice with experienced mediation coaches. Whether or not being a certified mediator is right for you, this conflict resolution model is a great way to improve your professional and personal effectiveness. You will learn about conflict styles, active listening and reframing techniques, negotiation strategies, how to make agreements that last, advanced communications skills, ethics of mediation, and the formal process of interest based mediation. If you are interested in volunteer mediator opportunities with PDRC, please talk with Laura O’Neal, Executive Director about the application process. Admission into our practicum program is by invitation and successful completion of this training is the first step. *Continental breakfast, lunch and snacks are provided on site each of the “full day” training days. Vegetarian option is available. No vegan option is available at this time. Training materials are provided.*

Trainer

Laura O’Neal is the Executive Director of Peninsula Dispute Resolution Center and has over 20 years of training experience. Laura will be assisted by PDRC Staff and Volunteers.

